USP Quality Commitment

Alice Tira
Vice President, Global Quality Systems
USP Mission - Global Public Health

USP Mission

- Quality Policy
- Quality Management System
- Standards of Conduct
- Code of Ethics
- Science
- Rules and Procedures of the CoE

Reference Standards
USP-NF
Food Chemical Codex
Compounding Compendium
Verification Program
Promoting Quality of Medicines (PQM+)
Dietary Supplements Compendium

© 2019 USP
Quality Management System

Systems Based Approach

- Quality Metrics
- ISO 9001: 2015
- Continuous Improvements
- ISO 17025:2017
- Change Management
- Policies and Procedures
- CAPA
- Deviations Investigations

Quality Management System
QMS: Systems Based Approach

Develop and maintain processes/systems

Policies and Procedures

Quality Risk Management

Risk Identification, Assessment, and Mitigation

Monitor Process Performance & Quality

Trending KPI's Metrics

Management Commitment

Quality Objectives

Management Review

Quality Objectives

Continual Improvement

Effectiveness of the QMS

Quality Objectives

Internal/External Feedback

Quality Metrics

External Audits
Thank You