

# Account Transition Quick Guide

**Transitioning your current iStore account to the new USP Store platform is simple. Whether you have an iStore account, or an iStore and AccessPoint account, follow the instructions below to ensure your information transfers over.**

## I have an iStore account.

1. On or after June 13<sup>th</sup>, follow [this link](#) and use the “password reset” feature to create a password.
2. Enter the email associated with your iStore account.
3. Validate the Captcha and Click “Next”.
4. Navigate to your email and look for an email with subject “USP AccessPoint Password Reset Request” from [USP-DoNotReply@usp.org](mailto:USP-DoNotReply@usp.org).
5. Follow the link within the email and enter your new password.
6. Click “Confirm Password” and your AccessPoint log in will be finalized.
7. Moving forward, use this new AccessPoint log in to access the USP Store. Your information from your iStore account will be visible within the new USP Store account.

***If you are still having trouble locating your AccessPoint password reset, contact Customer Service [here](#).***

## I have iStore and AccessPoint accounts.

*If you currently access an online subscription or online resources, your AccessPoint log in is the same credentials that you use for those.*

1. On June 13<sup>th</sup>, 2021, your AccessPoint account will automatically transfer over to the new USP Store platform.
2. On or after June 13<sup>th</sup>, when you want to shop online with USP, **use your AccessPoint log in to access the new USP Store.**