



USP Customer EDI Agreement

Electronic Data Interchange (EDI) Agreement is intended to be used in conjunction with [USP Terms and Conditions of Sales](#)

1. USP does not issue Credit or Debit Memos using EDI.
2. USP does not accept changed or cancelled orders using EDI.
3. Rush Orders will not be accepted for any EDI 850 Purchase Order.
4. Publications Orders (Online Subscriptions, Print and USB) will not be accepted in EDI.
5. Listed chemicals and DEA controlled items will not be accepted in EDI.
6. USP will determine the Shipping Method to be defined on an order based on the ship to country and item that is ordered.
7. USP will reject any order if:
 - the Payment Term on the EDI 850 Purchase Order is different than what exists in USP's current customer account master
 - the Ultimate Country of Destination code is not included on the EDI 850 Purchase Order
 - the USP Item Number is not included on the EDI 850 Purchase Order
 - the item price on the EDI 850 Purchase Order is different than the current price listed in the USP catalog, unless otherwise agreed
 - the Ship-To Contact name and phone number is not included on the EDI 850 Purchase Order
 - the unit of measure (UOM) on the EDI 850 Purchase Order is not equal to "each"
 - INCO terms included in the EDI 850 Purchase Order are not CPT or null, unless otherwise agreed
 - the currency on the EDI 850 Purchase Order does not match the default currency defined on the USP customer account master
 - the customer on the EDI 850 Purchase Order does not exist in the Account Master
8. If an existing customer sends a new Bill / Ship To location in their purchase order, the location will be added to the customer's account in Oracle.
9. If a customer sends a contact that doesn't currently exist, a new contact will be created in Oracle.